



Legal Information, School, and Cancellation Policies

## Program Booking and Payment

Your booking is processed once payment is received. A confirmation email will include the amount paid, your scheduled arrival time, recommended accommodations, and other key details. [Ice Driving USA](#)

**Split payment (50/50):** 50% is charged today; the remaining 50% will be charged **on January 1, 2026**. By placing this order, you authorize Ice Driving USA to securely store your payment method and to charge the remaining 50% off-session on January 1, 2026. You can update your card in **My Account** before that date.

A confirmation email will be sent containing key details, including the amount paid, your scheduled arrival time, recommended accommodations, and any other relevant information.

## Punctuality and Participation

All classes begin promptly at the scheduled time. If you fail to arrive on time, you may be considered a "no-show" and forfeit your participation in the program. No refunds will be provided for missed sessions.

## Cancellation and Rescheduling

To cancel or reschedule your program, you must submit a written request via email to [relax@icedrivingusa.com](mailto:relax@icedrivingusa.com)

## Refund and Credit Policy

**No monetary refunds will be issued.** If a cancellation occurs within the allowed timeframe, any credited funds will be applied as account credit for future Ice Driving USA programs.

## Cancellation fees will be applied as follows:



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60 to 45 days before

10% of the program retail cost per driver.



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45 to 15 days before

20% of the program retail cost per driver.



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15 days to 48 hours before

30% of the program retail cost per driver.



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Less than 48 hours

No credit or refund available.



## Corporate and Group Programs have the following fees:



### 60 to 45 Days Before

A 10% fee will be applied to the total program cost.



### 45 to 15 Days Before

A 30% fee will be applied to the total program cost.



### 15 Days to 48 Hours Before

A 60% fee will be applied to the total program cost.



### Less than 48 Hours Before

No credit or refund will be available.

- Driver substitutions are allowed if a replacement is provided before the event begins.

## Weather-Related and Low Enrollment Cancellations

### Ice Driving USA Cancellations

If Ice Driving USA cancels due to extreme weather conditions, participants will receive a full refund or credit towards a future program.

### Participant Withdrawals

If a participant chooses to withdraw due to personal concerns regarding weather conditions, normal cancellation policies apply.

## Health and Safety Considerations

- Ice Driving USA follows the latest CDC guidelines for health and safety. If a participant tests positive for COVID-19 or other contagious illnesses, they must notify Ice Driving USA before attending.
- Cancellation due to illness may be eligible for credit on a case-by-case basis, subject to supporting documentation.



## Promotions and Discounts

### Promotional Period

Discounts and promotional offers are only valid during the promotional period.

### No Retroactive Discounts

Retroactive discounts will not be honored.

### Rescheduling

If a discount was applied to your booking and you choose to reschedule, Ice Driving USA reserves the right to remove the discount for the new date.

### Combining Discounts

Multiple discounts cannot be combined.

## Gift Certificates and Requirements

### Gift Certificates

- Gift certificates cover the program cost at the time of purchase. If program pricing increases, participants may be required to pay the difference.
- Gift certificates purchased with a promotion expire one year from the date of purchase.
- The cash value of a gift certificate does not expire.

## Age and License Requirements

Participants must be at least **18 years old** and possess a **valid driver's license**.

### ☐ Acknowledgment

By purchasing or participating in an Ice Driving USA program, participants acknowledge and accept the terms outlined in this policy.